ndis

Queensland roll out

Participant Information Pack

Five things you need to know about the NDIS in Queensland

The National Disability Insurance Scheme (NDIS) is the new way of providing individualised support for people with disability, their families and carers. The NDIS is the insurance that gives us all peace of mind. Disability could affect anyone and having the right support makes a big difference.

The NDIS provides eligible people a flexible, whole-of-life approach to the support needed to pursue their goals and aspirations and participate in daily life.

1. What?

The Commonwealth and Queensland governments have agreed on how the NDIS will be rolled out across Queensland. In Queensland, the NDIS will be operating state-wide by July 2019. The NDIS already has early transition sites in Townsville and Charters Towers for children and young people (0-17 years) and all eligible participants from Palm Island.

2. When?

The NDIS is a big change and will be progressively rolled out in Queensland over three years from 1 July 2016.

People will move to the NDIS at different times depending on where they live. The NDIS will be operating state-wide by July 2019.

3. Where?

1 July 2016 – 30 June 2017

- Townsville
- Mackay
- Toowoomba

1 July 2017 – 30 June 2018

- Ipswich
- Bundaberg
- Rockhampton

1 July 2018 – 30 June 2019

- Logan
- Cairns
- Brisbane (North and South)
- Fraser Coast
- Caboolture / Strathpine
- Maroochydore
- Gold Coast
- Robina

4. How?

The National Disability Insurance Agency is working closely with relevant Commonwealth and Queensland government departments to ensure a smooth transition to the NDIS for people with disability, their families, carers and providers.

5. What can I do to prepare?

If you currently receive disability services you will be contacted before your area transitions. If you are not currently receiving services you will be able to apply to access the Scheme when the NDIS is available in your area. Check the information and resources available at **www.ndis.gov.au/qld**

Visit our website at **www.ndis.gov.au/qld**

Call us on **1800 800 110**

NDIS Fact Sheet

Preparing for the NDIS in Queensland

The National Disability Insurance Scheme (NDIS) will roll out in Queensland from 1 July 2016.

What is the NDIS?

The NDIS is a new way of providing individualised support for people with an impairment or condition that is likely to be permanent, or a developmental delay that affects their ability to take part in everyday activities. The Scheme is being implemented by the National Disability Insurance Agency (NDIA).

The NDIS is being introduced in stages, because it's a big change and it is important to get it right and make it sustainable.

So far, the NDIS has been trialled in several sites across the country. From January 2016, the NDIS will be available in the early transition sites of Townsville and Charters Towers for children and young people (0-17 years) and all eligible people from Palm Island.

How does the NDIS work?

The NDIS takes a flexible, whole-of-life approach working with participants, their families and carers, to develop individualised plans. The NDIS provides participants with more choice and control over how, when and where their supports are provided. It also provides certainty that they will receive the support they need over their lifetime.

The NDIS works to connect participants with community and mainstream supports. The NDIS also funds the additional reasonable and necessary supports to help participants pursue their goals and aspirations, and participate in daily life.

Helping people to build their social and economic participation requires the NDIS to work closely with community organisations to identify opportunities for people with disability.

In Queensland, there are many well-established community organisations who will be important in helping people with disability prepare for the NDIS.

They will also play a vital role in assisting people with disability to achieve their goals.

How will the roll out work?

In Queensland, the NDIS will be rolled out progressively across different locations.

The Queensland roll out of the NDIS will be based on the Queensland Government areas.

During the first year between July 2016 and June 2017, the following areas will transition to the NDIS:

- Townsville, Hinchinbrook, Burdekin, west to Mount Isa, and up to the gulf
- Mackay, Isaac and Whitsundays
- Toowoomba and west to the borders

Between July 2017 and June 2018, a further three areas will transition to the NDIS. These will be:

- Ipswich, Lockyer, Scenic Rim and Somerset
- Bundaberg
- Rockhampton, Gladstone and west to the borders

From July 2018 the final areas will transition to the NDIS. These will be:

- Logan and Redlands
- Cairns, Cassowary Coast, Tablelands, Croydon, Etheridge, Cape York and Torres Strait
- Brisbane suburbs north of Brisbane River
- Brisbane suburbs south of Brisbane River
- Fraser Coast, North Burnett, South Burnett and Cherbourg
- Gold Coast and Hinterland
- Moreton Bay including Strathpine and Caboolture
- Sunshine Coast, Noosa and Gympie

The NDIS will roll out in Queensland from 1 July 2016.

The details on how people will phase into the NDIS have been agreed between the Commonwealth and Queensland governments.

Existing Commonwealth and state-based services and supports will continue until eligible people start their plan with the NDIS.

Who can access the NDIS?

To access the NDIS in Queensland people must:

- live in an area where the NDIS is available;
- meet the age and residency requirements; and
- meet either the disability or early intervention requirements.

The access checklist on the NDIS website provides more information on access requirements.

What can I do to prepare?

If you currently receive disability services you will be contacted before your area transitions. If you are not currently receiving services you will be able to apply to access the NDIS when it is available in your area.

Additional information and resources to help you prepare are available from **ndis.gov.au/qld**.

More information

ndis.gov.au/qld

1800 800 110*
8am to 5pm (AEST) Monday to Friday

For people with hearing or speech loss
TTY 1800 555 677

Speak and listen
1800 555 727

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TIS 131 450

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*1800 calls from fixed lines are free. Calls from mobiles may be charged.

Frequently Asked Questions – Queensland

When is the National Disability Insurance Scheme (NDIS) coming to my area?

The Commonwealth and Queensland governments have announced they have reached agreement to roll out the NDIS in Queensland.

The NDIS is being introduced in stages, because it's a big change and it is important to get it right and make it sustainable.

The NDIS will be made available progressively across the state over the next three years.

From January 2016, the NDIS has been available in the early transition sites of Townsville and Charters Towers for children and young people (0-17 years) and all eligible people from Palm Island.

From 1 July 2016 the NDIS will become available for remaining children and young people (0-17 years) in Townsville and Charters Towers. From 1 October 2016 all remaining eligible people in Townsville, Hinchinbrook, Burdekin, west to Mount Isa, and up to the gulf will be able to access the scheme. This covers the local government areas of:

- Townsville
- Charters Towers
- Palm Island
- Boulia
- Burdekin
- Burke
- Carpentaria
- Cloncurry
- Doomadgee
- Flinders
- Hinchinbrook
- McKinlay
- Mornington
- Mount Isa
- Richmond

The NDIS will become available in Mackay, Isaac and Whitsundays from 1 November 2016. This covers the local government areas of:

- Isaac
- Mackay
- Whitsunday

The NDIS will become available in Toowoomba and west to the borders from 1 January 2017. This covers the local government areas of:

- Balonne
- Bulloo
- Goondiwindi
- Maranoa
- Murweh
- Paroo
- Quilpie
- Southern Downs
- Toowoomba
- Western Downs

The NDIS will become available in Ipswich, Lockyer, Scenic Rim and Somerset from 1 July 2017. This covers the local government areas of:

- Ipswich City
- Lockyer Valley
- Scenic Rim
- Somerset

The NDIS will become available in Bundaberg from 1 October 2017. Bundaberg covers the local

government area of Bundaberg.

The NDIS will become available in Rockhampton, Gladstone and west to the borders from 1 January 2018. This covers the local government areas of:

- Banana Shire
- Barcaldine
- Barcoo
- Blackall Tambo
- Central Highlands
- Diamantina
- Gladstone
- Livingstone
- Longreach
- Rockhampton
- Winton
- Woorabinda

The NDIS will become available in Logan and Redlands from 1 July 2018. This covers the local government areas of:

- Logan City
- Redland City

The NDIS will become available in Cairns, Cassowary Coast, Tablelands, Croydon, Etheridge, Cape York and Torres Strait from 1 July 2018. This covers the local government areas of:

- Aurukun
- Cairns
- Cassowary Coast
- Cook
- Croydon
- Douglas
- Etheridge
- Hope Vale
- Kowanyama
- Lockhart River
- Mapoon
- Mareeba
- Napranum
- Northern Peninsula Area
- Pormpuraaw
- Tablelands
- Torres
- Torres Strait Island
- Weipa
- Wujal Wujal
- Yarrabah

The NDIS will become available in Brisbane suburbs north of the Brisbane River and Brisbane suburbs south of Brisbane River from 1 July 2018. This covers the local government area of Brisbane City.

The NDIS will become available in Fraser Coast, North Burnett, South Burnett and Cherbourg from 1 July 2018. This covers the local government areas of:

- Cherbourg
- Fraser Coast
- North Burnett
- South Burnett

The NDIS will become available in the Gold Coast and Hinterland from 1 July 2018. This covers the local government area of Gold Coast City.

The NDIS will become available in Moreton Bay including Strathpine and Caboolture from 1 January 2019. This covers the local government area of Moreton Bay.

The NDIS will become available in the Sunshine Coast, Noosa and Gympie from 1 January 2019. This covers the local government areas of:

- Gympie
- Noosa
- Sunshine Coast

Who is eligible to access the NDIS?

You can meet access requirements if you live in a location that is transitioning, are the right age for that location, meet residency and either the disability or early intervention requirements.

Please use the NDIS Access Checklist to see if you might meet the access requirements.

What are the disability requirements?

You may meet the disability requirements if:

- you have an impairment or condition that is likely, or is to be permanent (i.e. it is likely to be lifelong) and
- your impairment substantially reduces your ability to participate effectively in activities, or perform tasks or actions unless you have:
    - assistance from other people or
    - you have assistive technology or equipment (other than common items such as glasses) or
    - you can't participate effectively even with assistance or aides and equipment **and**
- your impairment affects your capacity for social and economic participation **and**
- you are likely to require support under the NDIS for your lifetime.

An impairment that varies in intensity e.g. because the impairment is of a chronic episodic nature may still be permanent, and you may require support under the NDIS for your lifetime, despite the variation.

What are the early intervention requirements?

You may meet the early intervention requirements:

- if you have an impairment or condition that is likely to be permanent and
- there is evidence that getting supports now (early interventions) will help you by:
    - reducing how much help you will need to do things because of your impairment in the future **and**
    - improving or reducing deterioration of your functional capacity or
    - helping your family and carers to keep helping you **and**
    - those supports are most appropriately funded through the NDIS, and not through another service system.

  OR

- you are a child aged under 6 years of age with developmental delay which results in:
    - substantially reduced functional capacity in one or more of the areas of self-care, receptive and expressive language, cognitive development or motor development and
    - results in the need for a combination and sequence of special interdisciplinary or generic care, treatment or other services which are of extended duration, and are individually planned and coordinated; **and**
- those supports are most appropriately funded through the NDIS, and not through another service system.

What types of information will I need to provide?

So that we can determine whether you meet the disability or early intervention access requirements, you may need to provide the National Disability Insurance Agency (NDIA) with information about your disability, development delay or early intervention requirements.

This may include providing copies of existing letters, assessments or reports from health or educational professionals that detail your impairment and its impact on your daily life.

What are informal supports?

Informal supports are the arrangements already available to you through your family, friendship and community networks.

Informal supports are part and parcel of family life. They are the natural connections you may have with friends and community services to assist you in everyday life.

Informal supports are provided to individuals by families, carers, social networks, and the community.

What can be funded?

The types of supports that the NDIS may fund for participants may include:

- daily personal activities
- transport to enable participation in community, social, economic and daily life activities
- workplace help to allow a participant to successfully get or keep employment in the open or supported labour market
- therapeutic supports including behaviour support
- help with household tasks to allow the participant to maintain their home environment
- help to a participant by skilled personnel in aids or equipment assessment, set up and training
- home modification design and installation
- mobility equipment, and
- vehicle modifications.

What will not be funded?

The NDIS Act and the rules made under the NDIS Act tell us which supports will not be funded by the NDIS. A support will not be funded if it:

- is not related to the participant's disability
- duplicates other supports already funded by a different mechanism from the NDIS, such as Medicare or Departments of Education
- relates to day-to-day living costs that are not related to a participant's support needs, or
- is likely to cause harm to the participant or pose a risk to others.

How can the funding in plans be managed?

You have choice and the control over how you use funded supports in your plan. That includes choice of how the supports are given and which service providers you use.

There are five ways that plans can be managed.

1. **Agency Managed** – this is where the providers claim directly from the NDIA.
2. **Plan Manager** – funding in your plan is allocated for a third party to manage the financial transactions in your plan.
3. **Self Managed** – you (or your nominee) directly manage the funds; all transactions are completed by the participant for services rendered.
4. **Automated Payments** (transport only) – these funds can be deposited into an NDIS bank account weekly, fortnightly or monthly.
5. **Combination** – a combination of the above four options can be used together to meet your individual needs.

In some cases the NDIA or others will manage the funding for supports. For example, where there is an unreasonable risk to a participant.

How do I get ready for my first NDIS plan?

The NDIS sees every participant as an individual. As planning is an individual process, this is the time to start thinking about what you want to achieve. Knowing what you would like to work towards will help you to think about the supports and services you'll need to achieve those goals.

Your first NDIS plan may include the same supports and services you currently receive. This will give you some time to think about how those supports are working for you, and if there are other supports, which may help you achieve your goals before you do your next plan.

Until you have a plan in place, you will keep getting the support you currently get.

There is a range of ways the NDIS helps you to prepare for planning. Participant Readiness workshops are a great way to get an understanding of the NDIS and what to expect in the planning process.

What will happen to my current supports?

The Commonwealth and the Queensland governments will continue to provide disability supports to existing clients until their NDIS plan is approved.

When will I know when my program/age group/provider will be phased in, and when?

The NDIA, Commonwealth Government and the Queensland Department of Communities, Child Safety and Disability Services will work in partnership to ensure everyone is informed.

You will be contacted when it is time for you to transition to the NDIS.

More information on the transition arrangements for Queensland is available at www.ndis.gov.au/qld

More information

Contact us if you would like more information on managing your supports.

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Speak and Listen (speech-to-speech relay)	–	1800 555 727
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